



Project Background & Methodology

- ROOST commissioned a study, as it has for the past four years, to determine leisure traveler information for the counties of Essex, Franklin, and Hamilton, with a summary regional report, to gauge key traveler information and regional marketing program statistics.
- ROOST contracted with PlaceMaking, a regional community and economic development research firm, to complete this research. It measures the leisure travel market and does not reflect impacts produced by the meeting/convention market.
- Electronic invitations were sent to a sample of travel information inquirers from throughout 2019 (in April, July, and September 2019 and January 2020. Visitors were requested to complete an online survey (via social media and e-mail) and results were compiled from the responses received from travelers to the region in 2019.

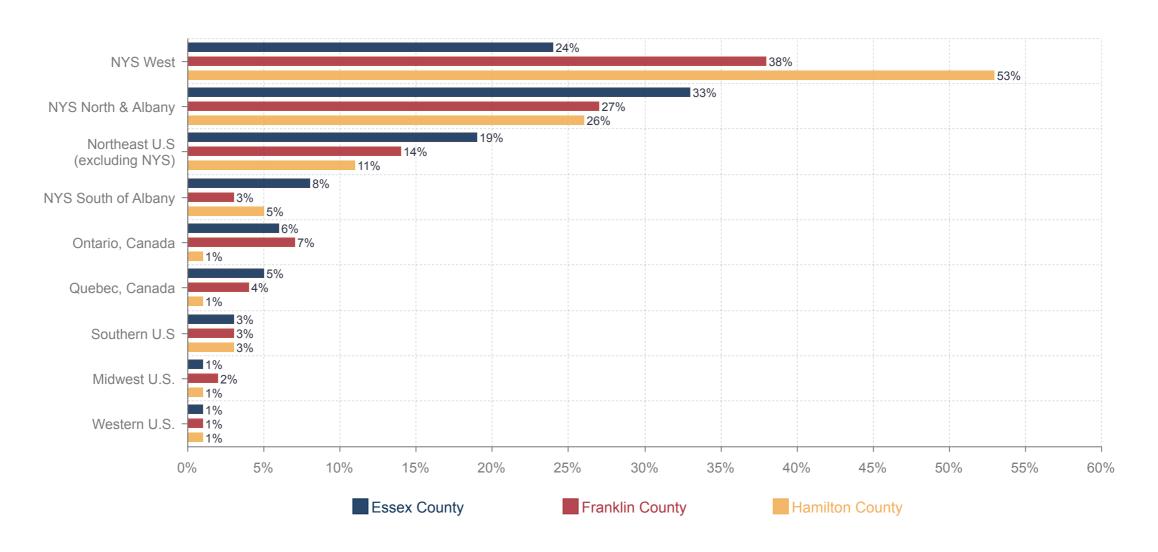


Project Background & Methodology

- 367,288 potential travelers inquired about travel to the three-county region in 2019 and provided contact information (so that they are traceable leads).
- Just over 200,000 invitations were sent by ROOST through electronic mail and FaceBook advertising to potential regional visitors.
- 9,055 complete surveys were received from unique respondents, with 4,449 travelers responding that they visited the three-county region in 2019.

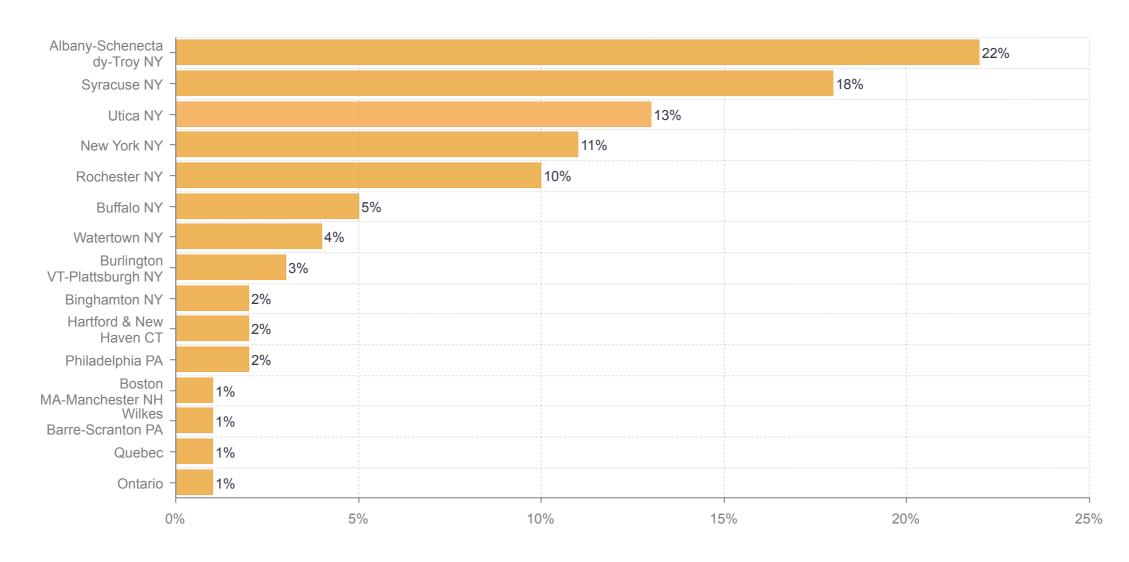


Area of Residence



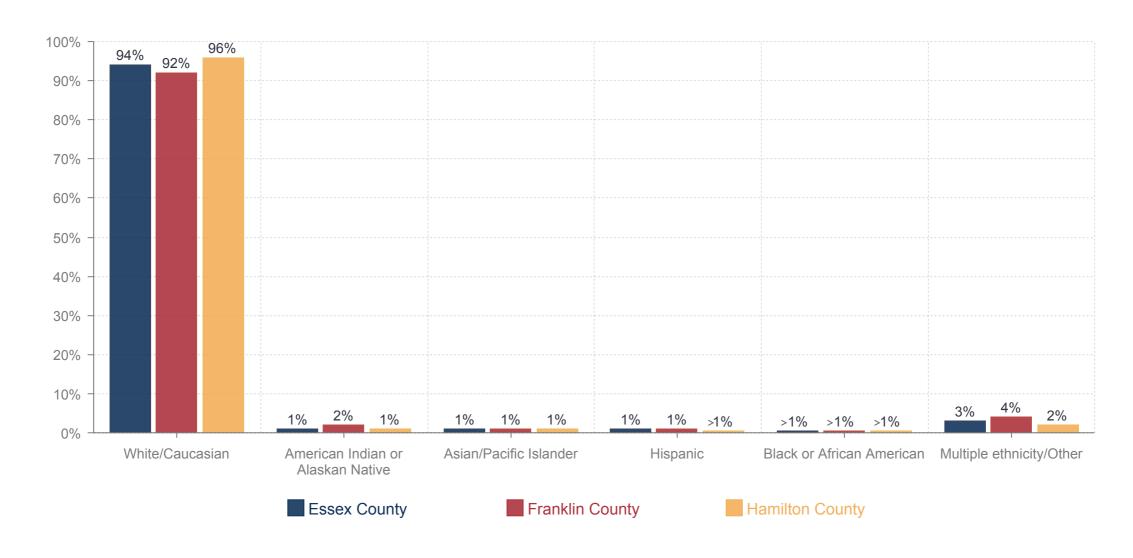


Area of Residence by DMA



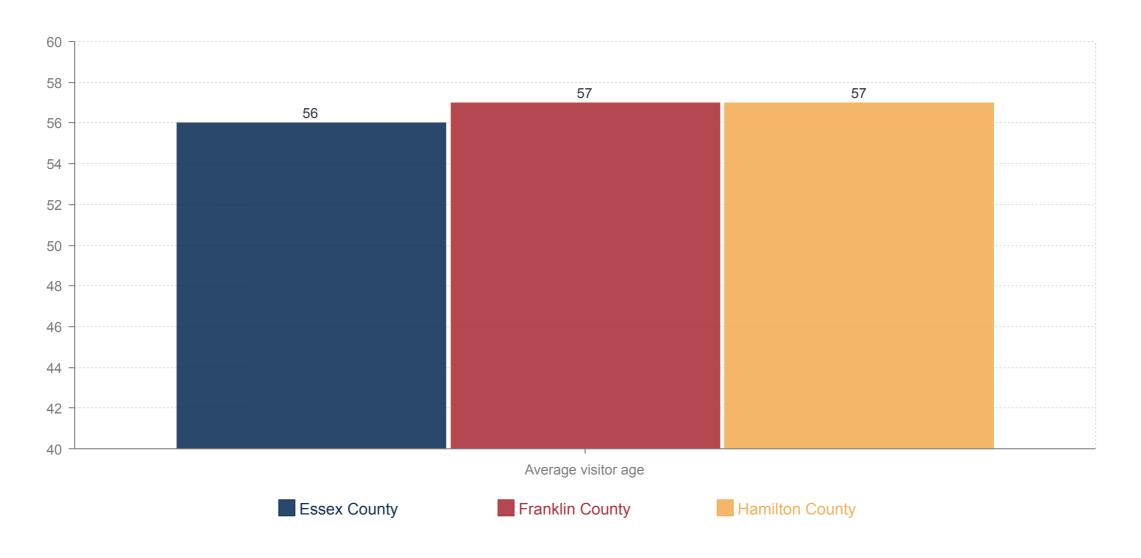


EthnicityAll travelers



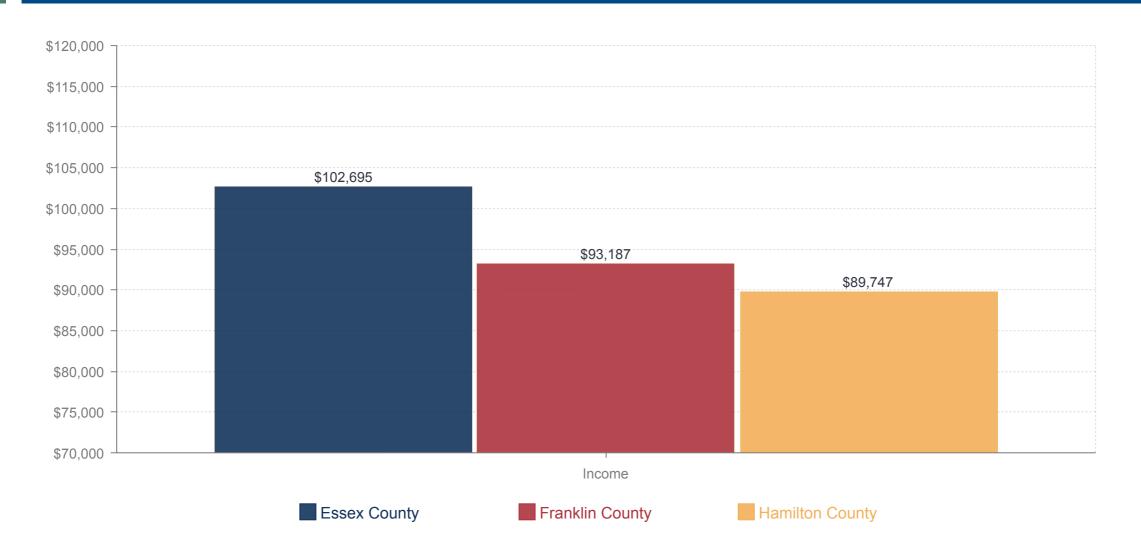


Average Age



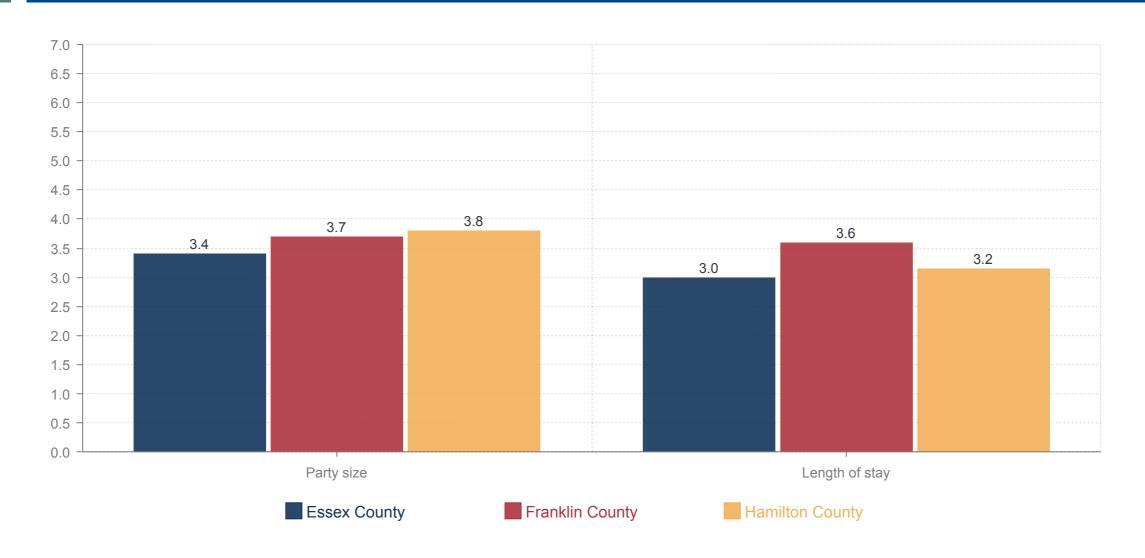


Average Income



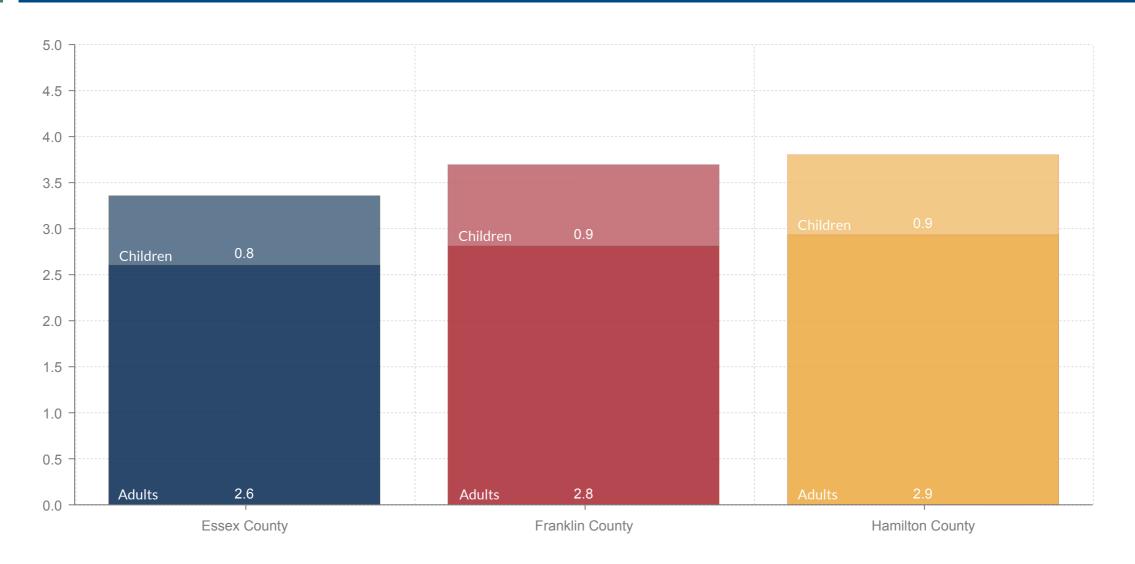


Party Size/Length of Stay



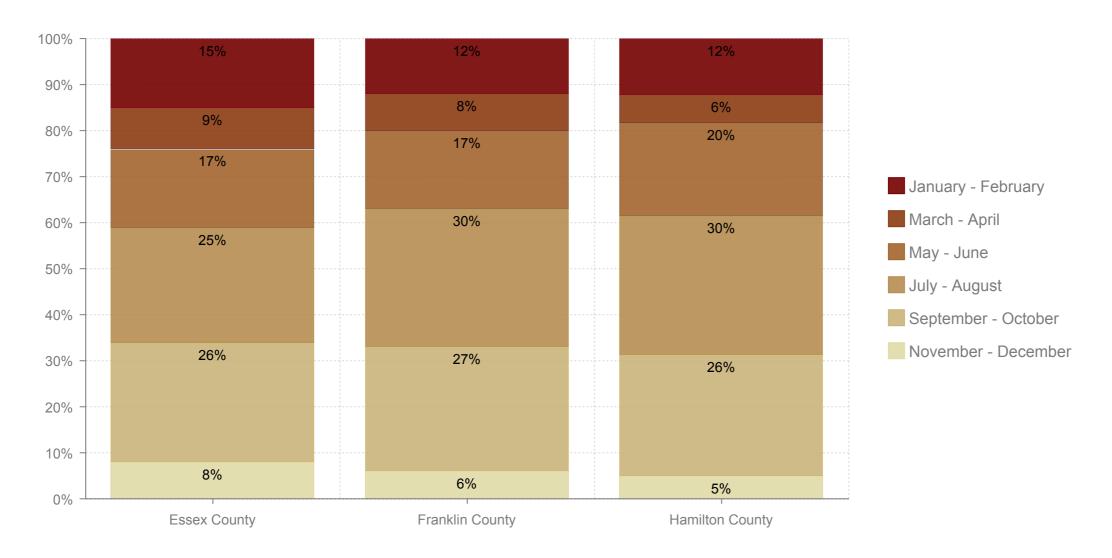


Party Composition



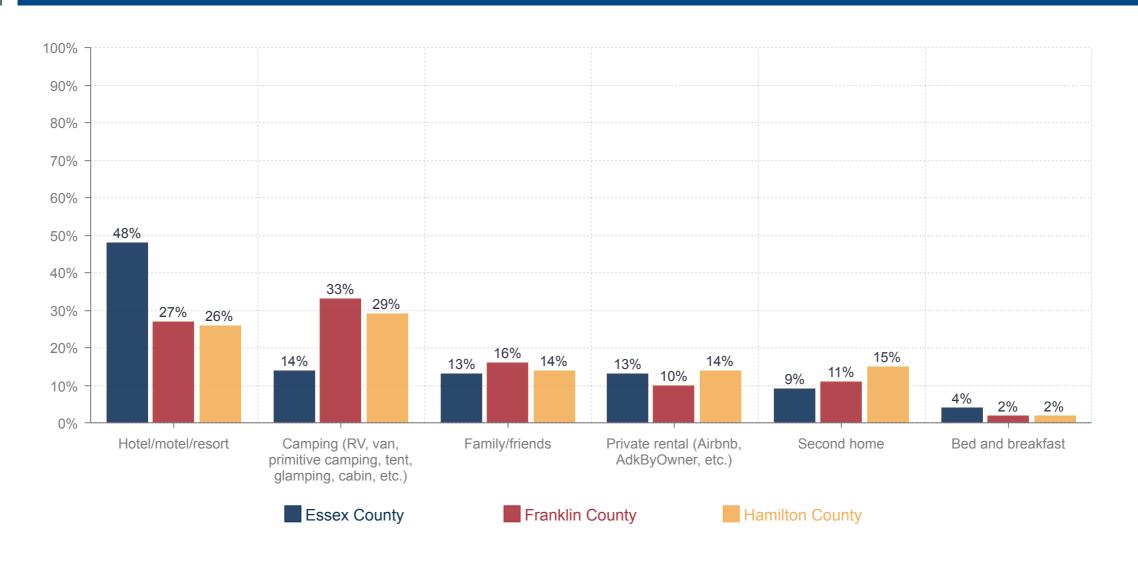


Time of Year Visited



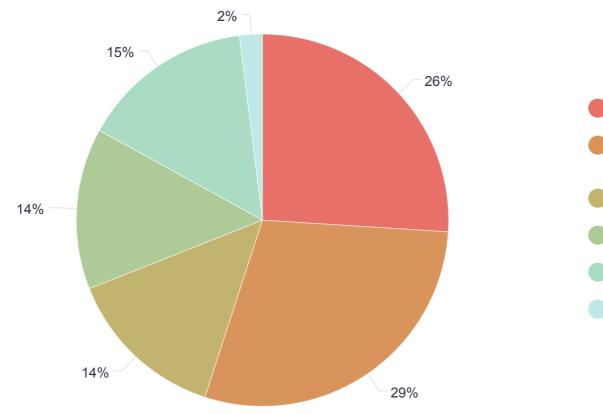


Lodging Accomodations





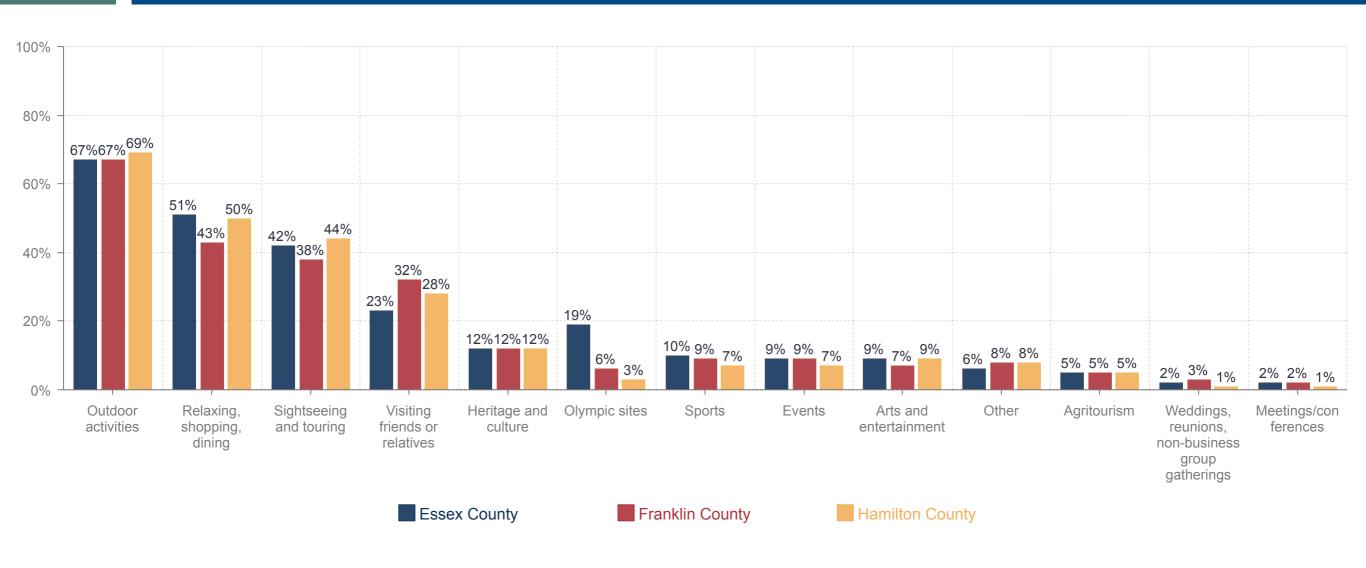
Lodging Accommodations



- Hotel/motel/resort
- Camping (RV, van, primitive camping, tent, glamping, cabin, etc.)
- Family/friends
- Private rental (Airbnb, AdkByOwner, etc.)
- Second home
- Bed and breakfast

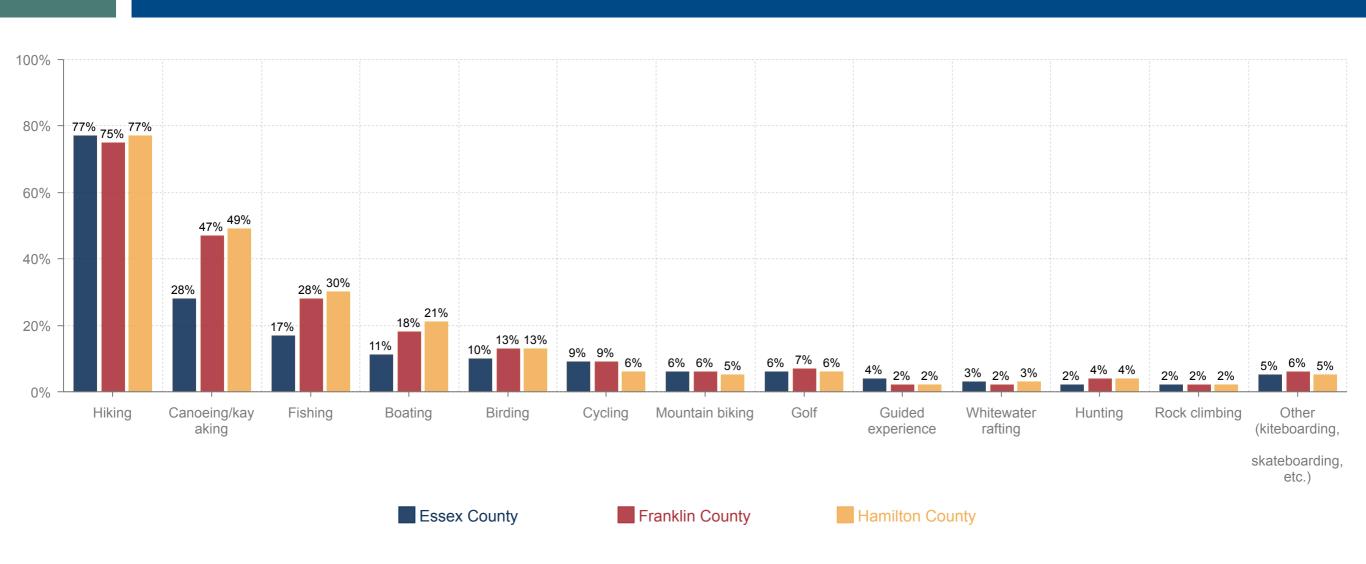


Key Attractions



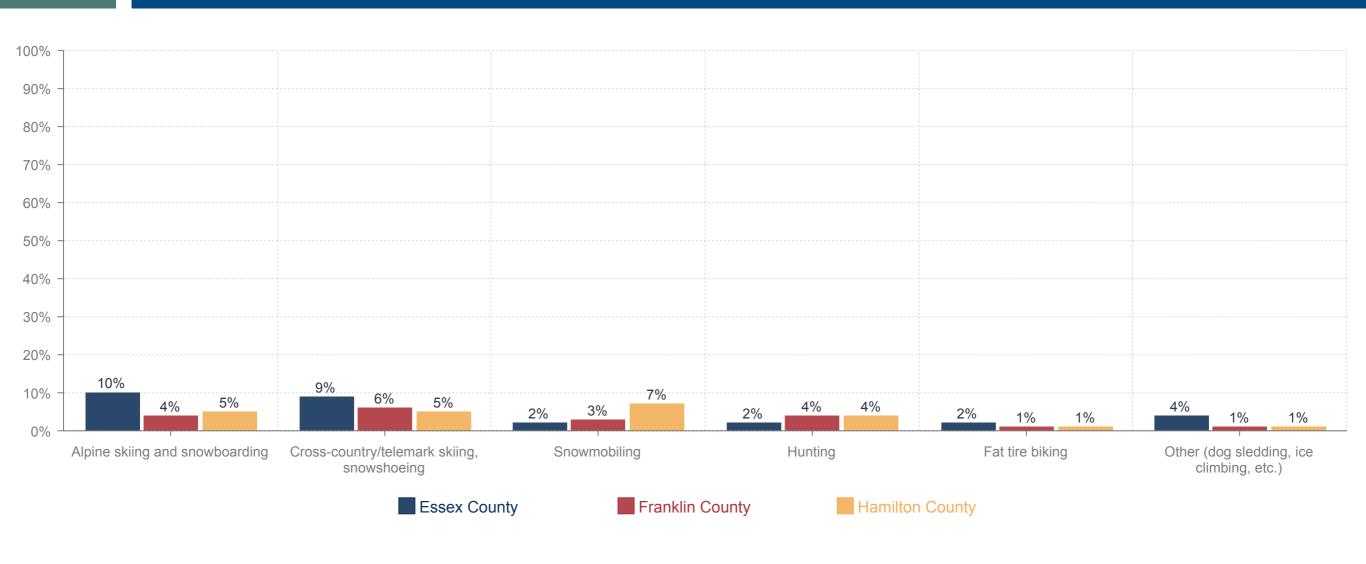


Outdoor Spring/Summer Activities



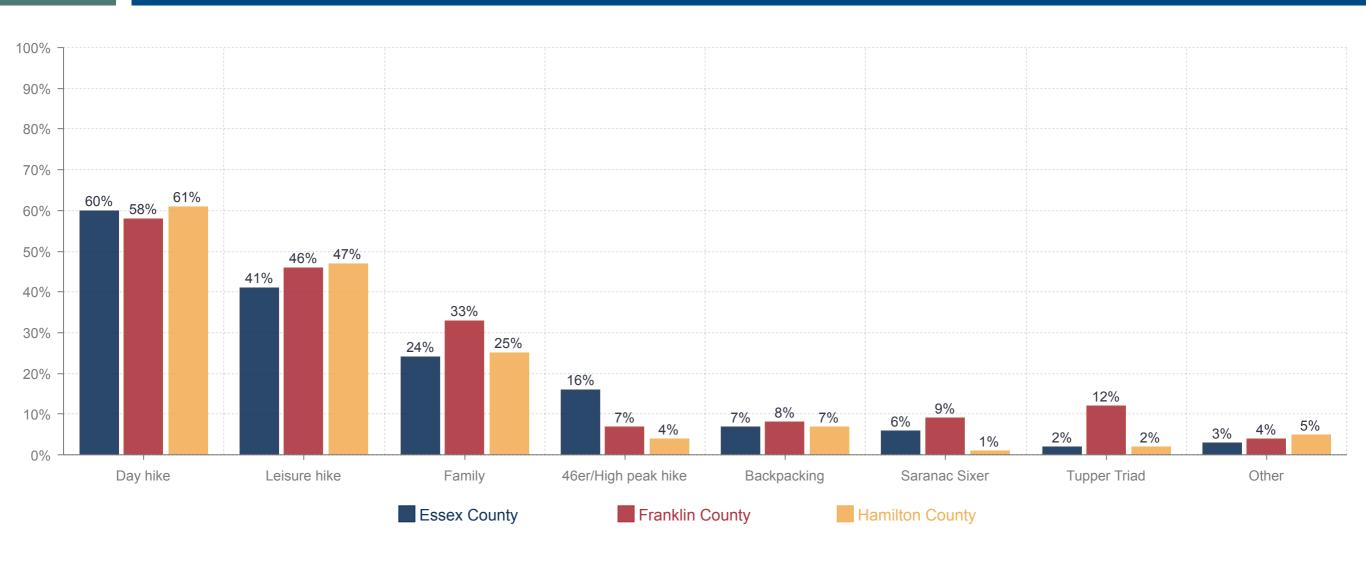


Outdoor Fall/Winter Activities





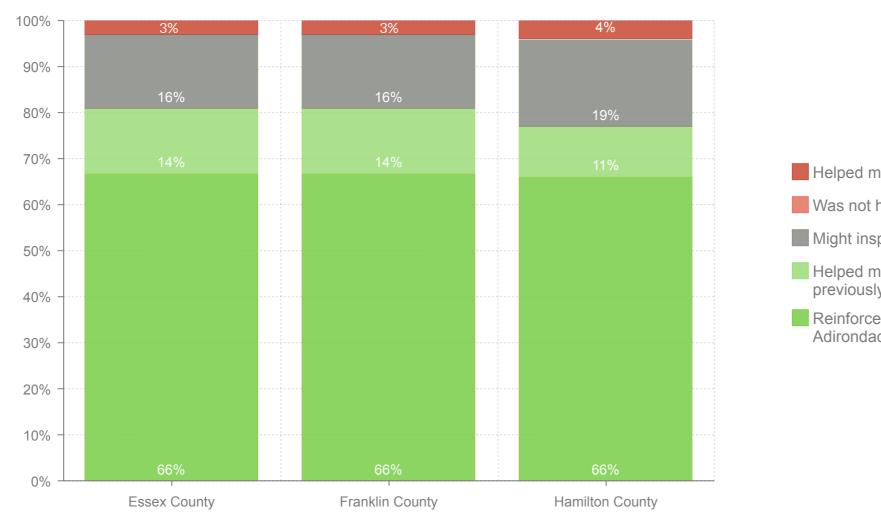
Hiking Breakdown





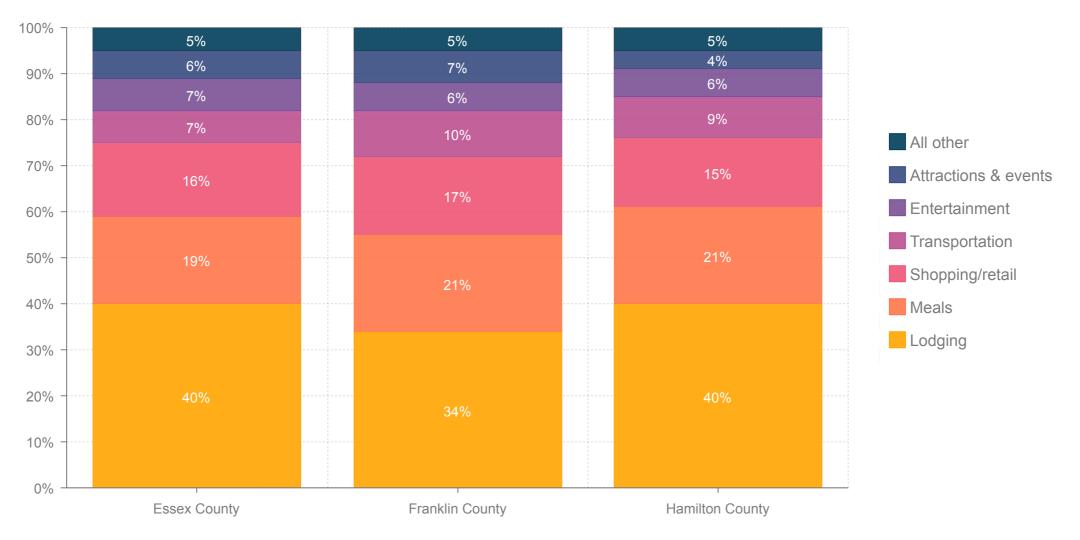
Conversion Rate from Viewing ROOST Marketing Materials

All travelers



Helped me decide not to visit the region
Was not helpful
Might inspire a trip some other time
Helped me decide to take a trip I had not previously planned
Reinforced my existing plans to visit the Adirondacks

Total Expenditure Allocation by Category



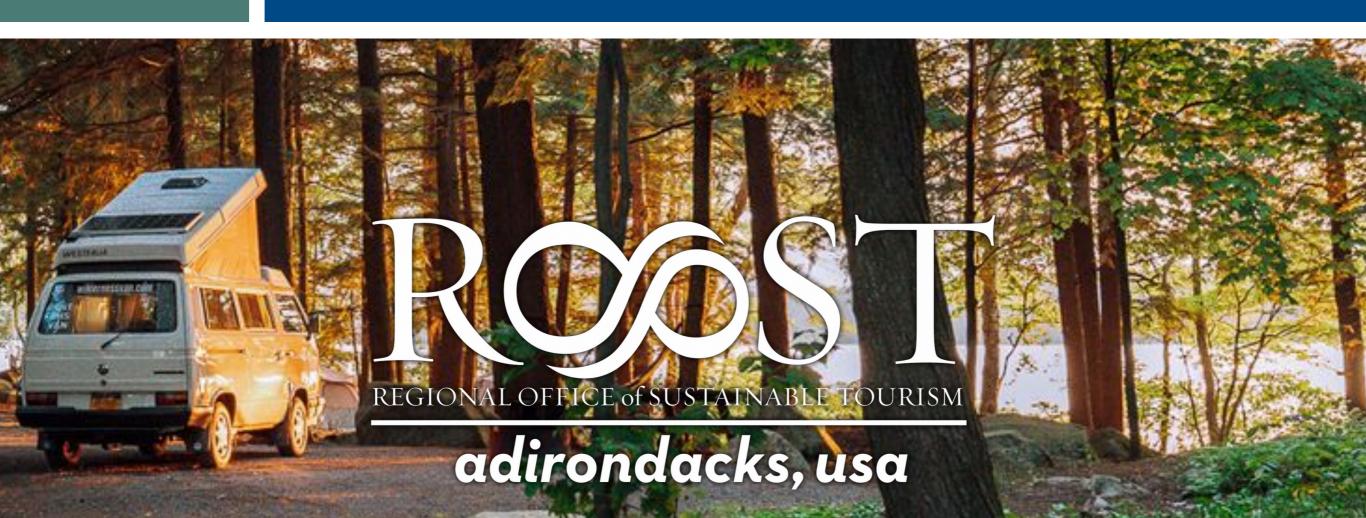


Mean Party Expenditures

	Essex County	Franklin County	Hamilton County
Lodging	\$500	\$306	\$390
Meals	\$245	\$185	\$200
Shopping/retail	\$87	\$92	\$82
Transportation	\$201	\$150	\$146
Entertainment	\$84	\$57	\$55
Attractions & events	\$80	\$58	\$42
All other	\$68	\$44	\$48
Average total expenditure	\$1,265	\$892	\$963
Average daily expenditure	\$419	\$250	\$306



Hamilton County Visitor Profile



- Average traveler party age of respondents was 57 years old; this is slightly older than the reported age of 56 in 2018.
- Mean annual reported household income of travelers was \$89,747, a decline from the average income of \$92,830 reported from the prior year.
- Average reported total traveler party size was 3.8 persons, including an average of 2.9 adults and 0.9 children, a decrease in party size from 2018 reported party size (4.3).
- Visitation by New York State residents comprised 84% of the respondent pool, up slightly from the prior year, with 53% of these travelers from western New York.



- 11% of travelers within the survey came from other northeastern states and 3% came from southern U.S. states. These travelers from a farther distance had both declined slightly from the prior year. Canadian visitation was only 2% of visits.
- Average stay reported by 2019 travelers was 3.2 nights, a slight increase over average length stay reported in the prior two years.
- Peak summer months and early fall (July/August and September/October) continue to dominate reported visitation (56%) of reported annual visits.
- Early fall visitation reported increased over the prior year and summer visitation dropped. January/February saw a marked increase of proportion of visits, growing from 7% to 12%.
- Outdoor activities remained, by a substantial margin, the largest draw to the area with 69% of respondents indicating such interest.



- "Relaxing, dining and shopping" (50%) remained the second most frequently reported draw to visit the region, followed by sightseeing (44%) and visiting friends (28%). Visiting heritage sites (12%), arts and entertainment (9%) and events and snowmobiling (7%) were reported as the next most common attractions.
- Snowmobiling is a notable interest in Hamilton County in comparison with the region, at 7% versus only 3% across the greater Adirondack region.
- Average daily traveler party spending in 2019 is estimated at \$306 per day, a slight drop from the 2018 level (\$312). Length of stay increased very slightly at 3.1 nights.



- Total estimated average trip expenditure is \$963, growing almost \$30 from 2018.
 Lodging, meals and shopping all showed substantial increase in total reported spending.
- Reported expenditures in entertainment, attractions, events and miscellaneous "other" expenses declined somewhat from the prior year.

