## LEISURE TRAVEL STUDY-ESSEX, FRANKLIN, & HAMILTON COUNTY REGION

# 2017 FRANKLINCOUNTY VISITOR PROFILE



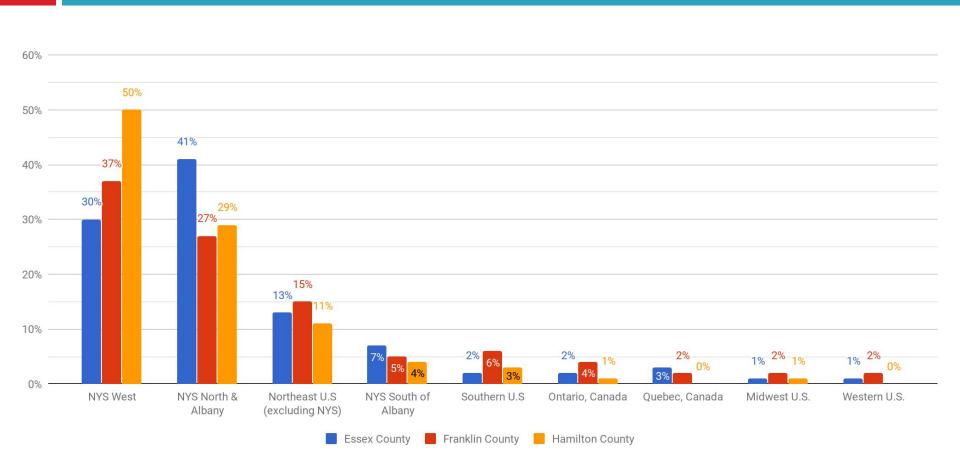


## Project Background & Methodology

- A survey of 2017 visitors to the region was designed jointly by ROOST and PlaceMaking consultants and sent electronically to measure detailed visitor information and estimated expenditures
- Survey and analysis is consistent with methodology used to study Essex County visitors for past 13 years
- 5,345 completed surveys were received (a 4.5% response, however comparison with other years indicates validity of data collected)
- 311,171 potential visitors were captured by ROOST as direct, traceable leads in 2017

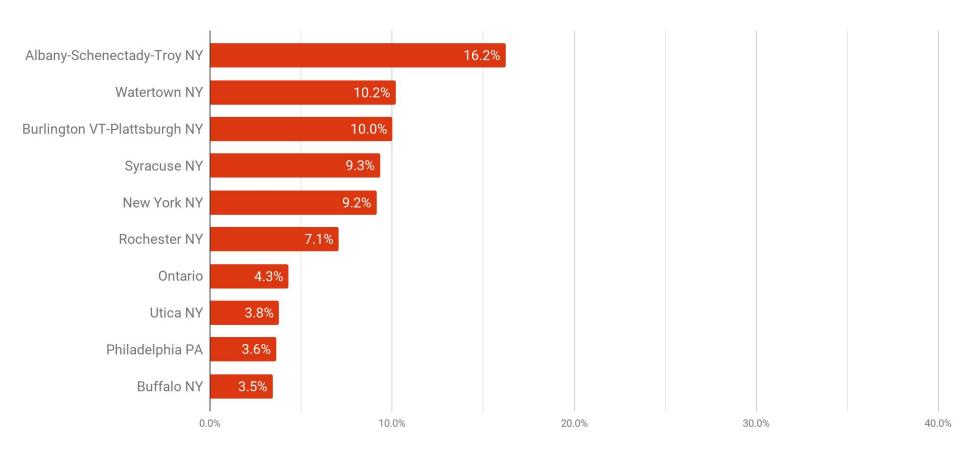


#### **Area of residence** All travelers



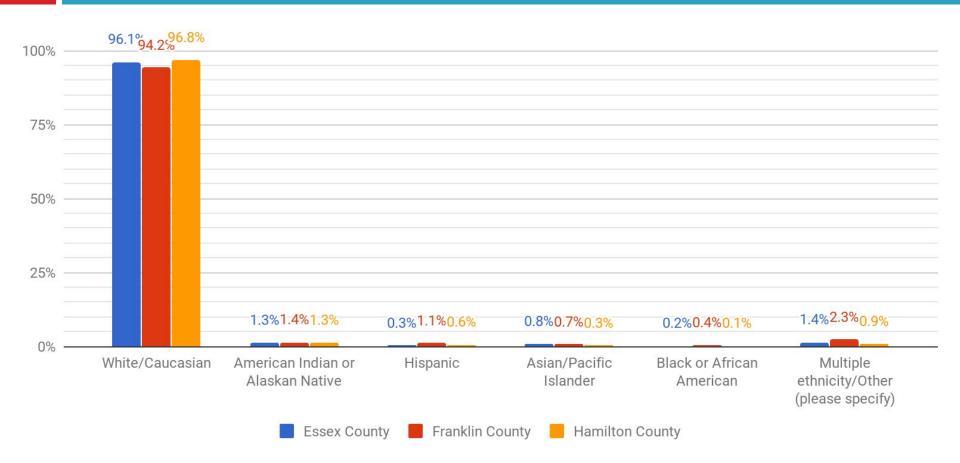


#### **Area of residence by DMA** All Franklin County travelers



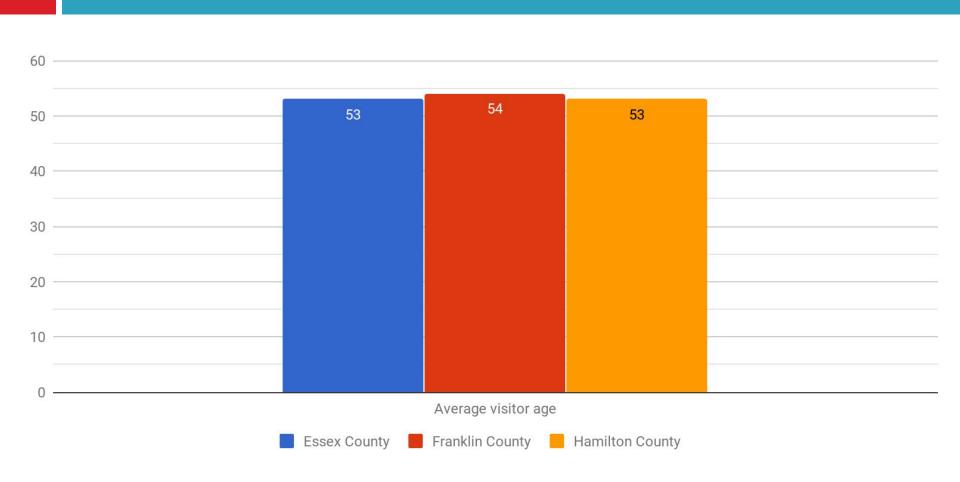


#### **Ethnicity** All travelers



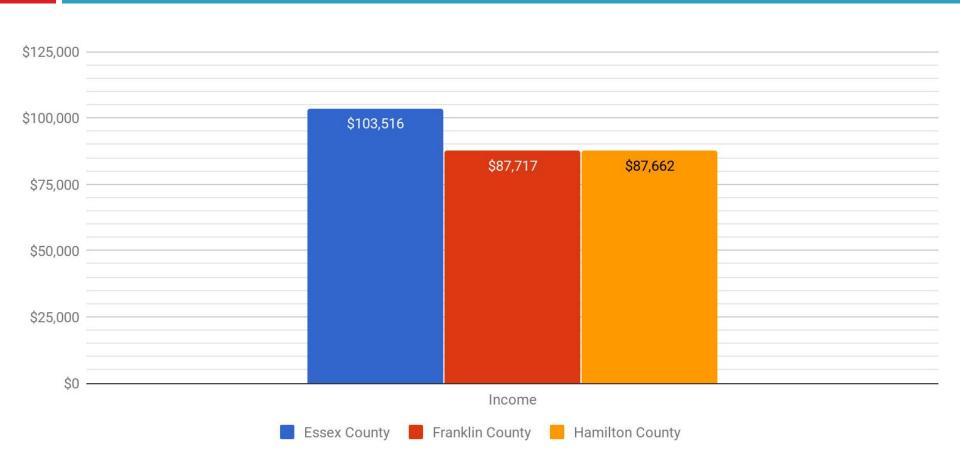


#### Average age All travelers



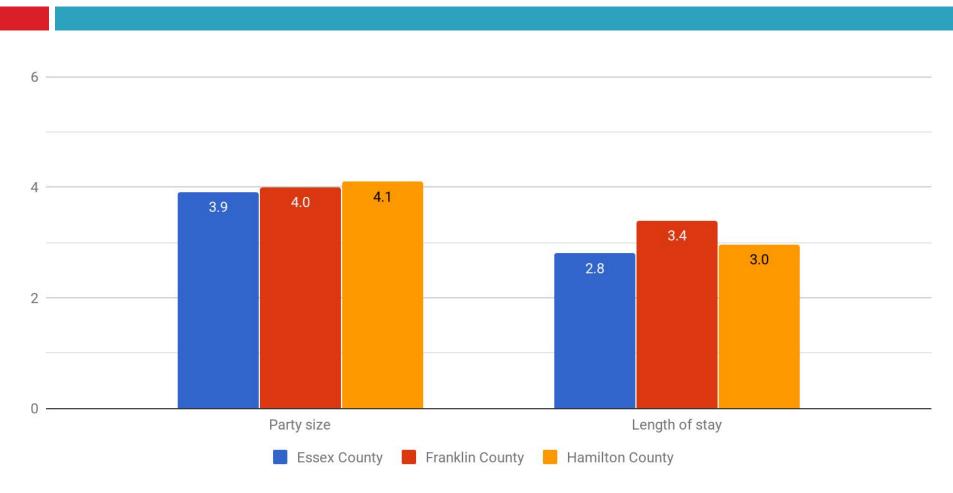


#### Average income All travelers



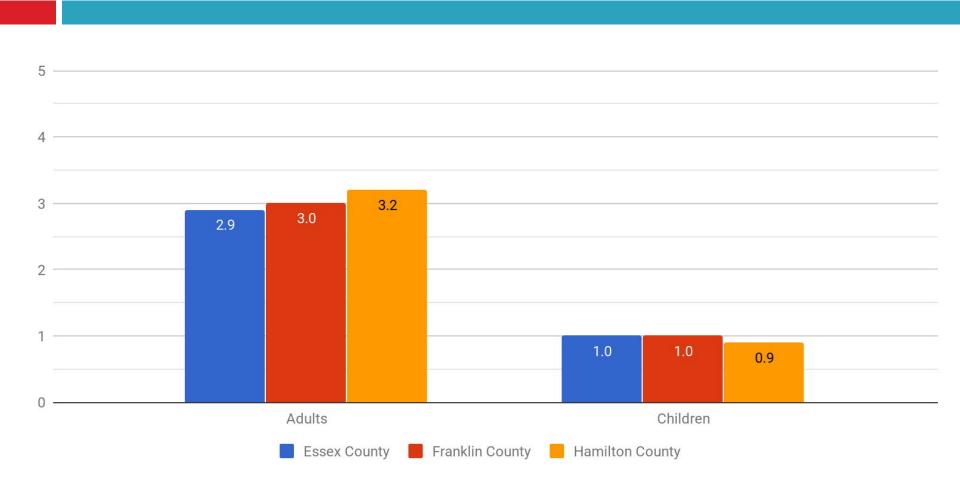


#### Party size/length of stay All travelers



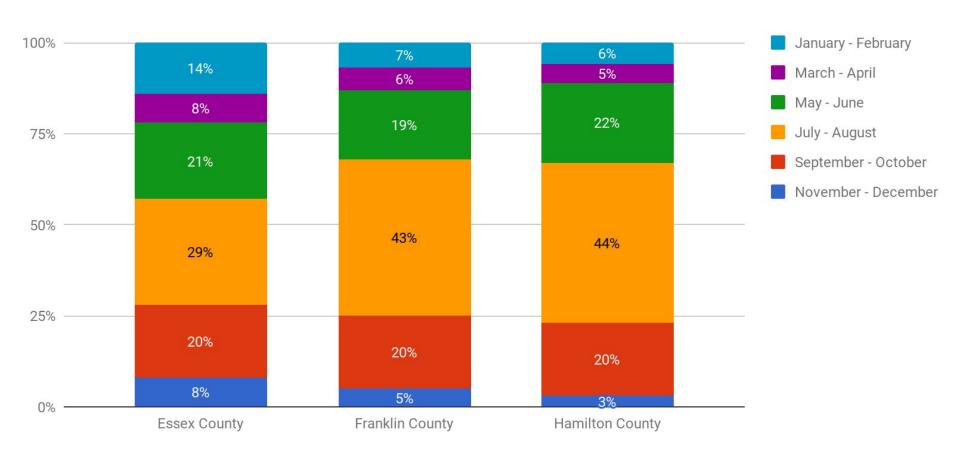


#### **Party composition** All travelers



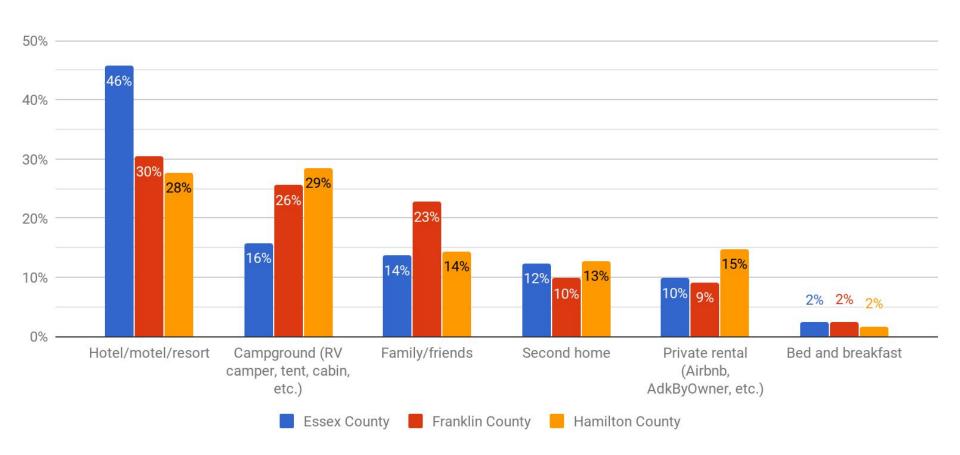


#### **Time of year visited** All travelers



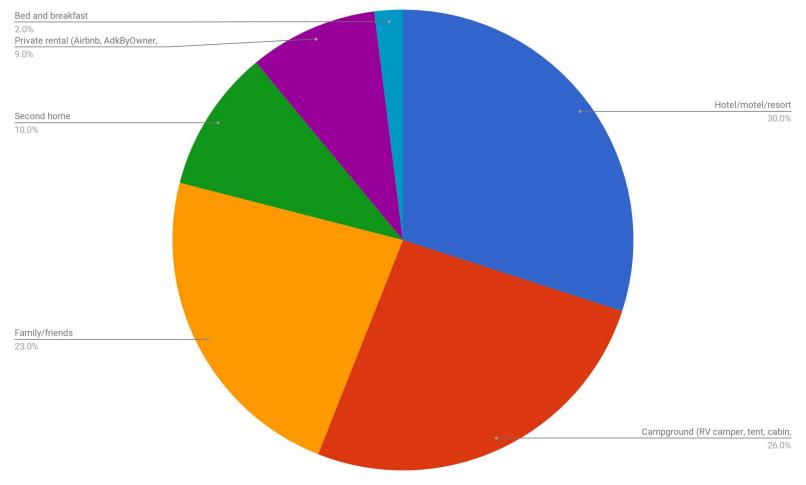


#### Lodging accommodations All overnight travelers



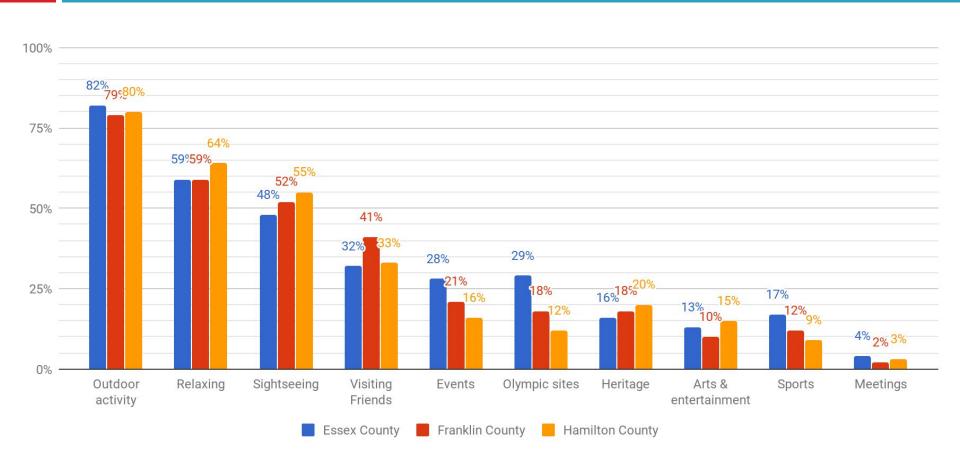


#### **Lodging accommodations** All overnight Franklin County travelers



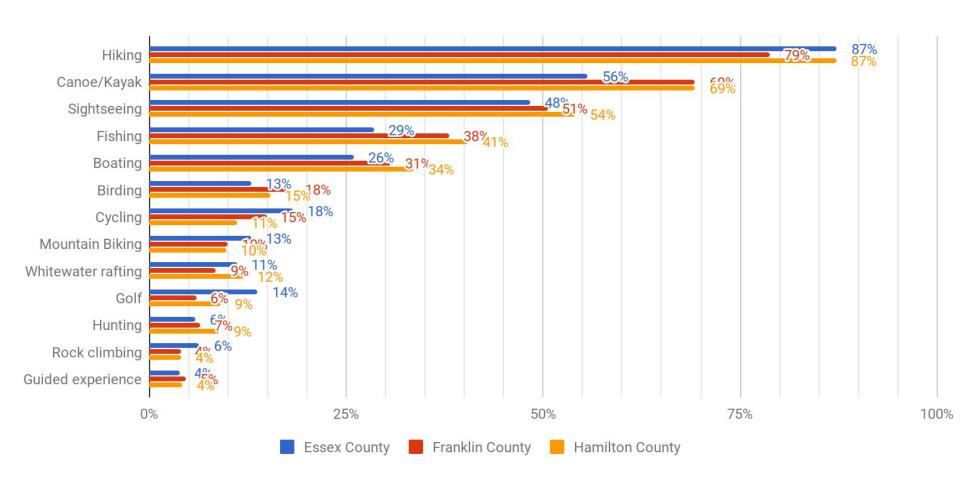


#### Key attractions All travelers





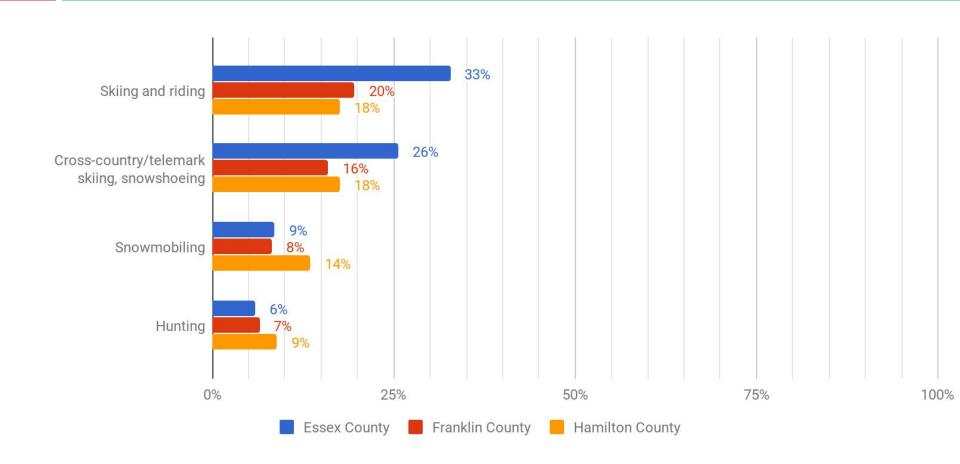
#### Outdoor spring/summer activities\* All travelers



\*Share of respondents that answered they traveled to the Adirondacks for outdoor activity

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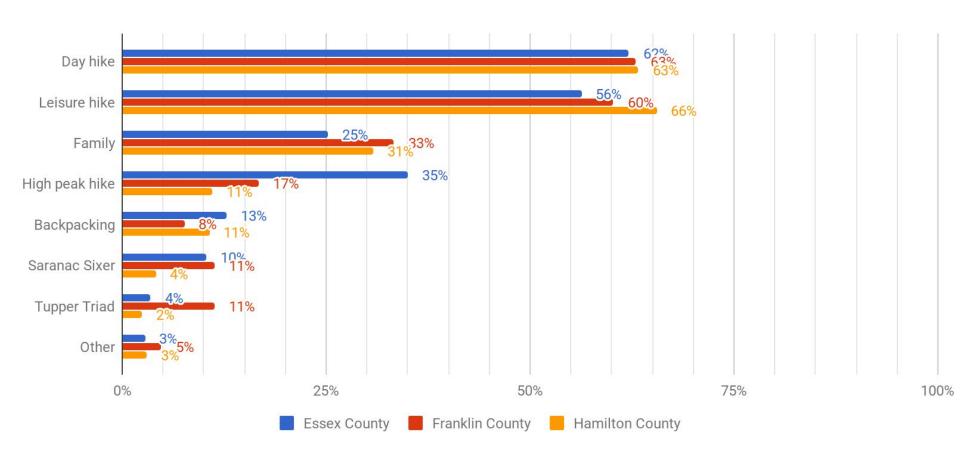
#### Outdoor fall/winter activities\* All travelers



\*Share of respondents that answered they traveled to the Adirondacks for outdoor activity



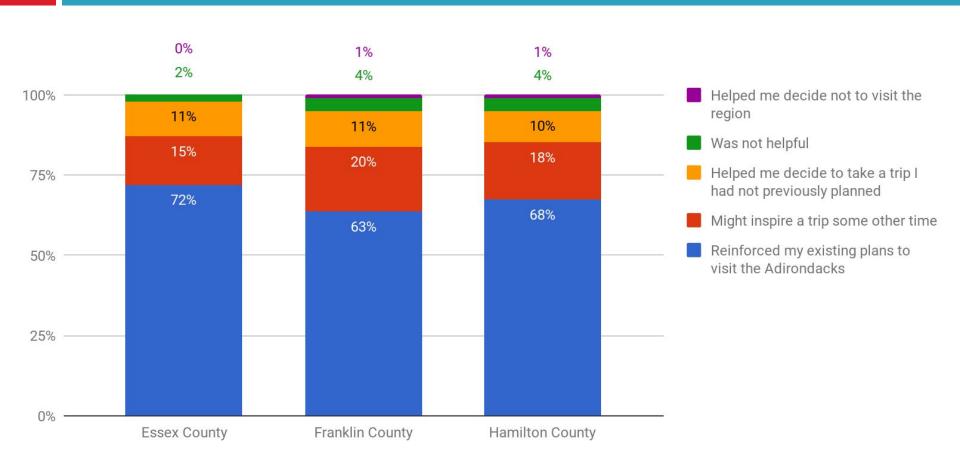
#### Hiking breakdown\* All travelers



\*Share of respondents that answered they traveled to the Adirondacks for the outdoor activity of hiking

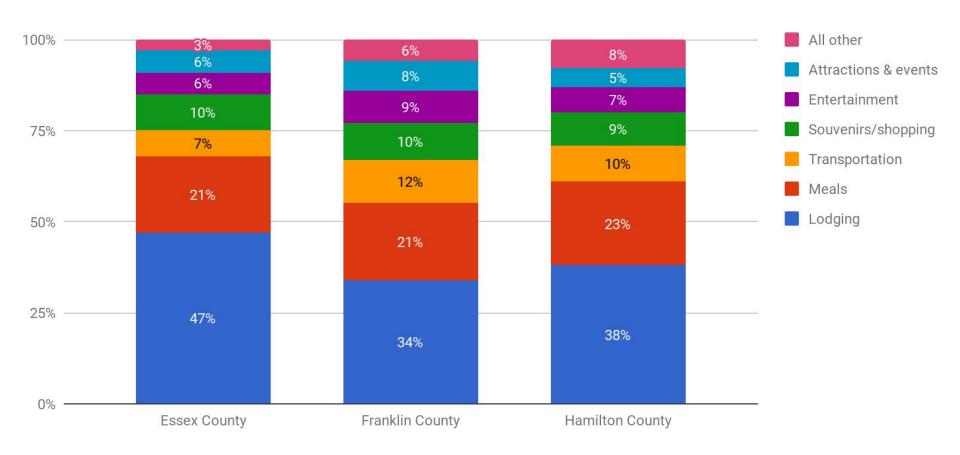
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#### Conversion rate from viewing ROOST marketing All travelers



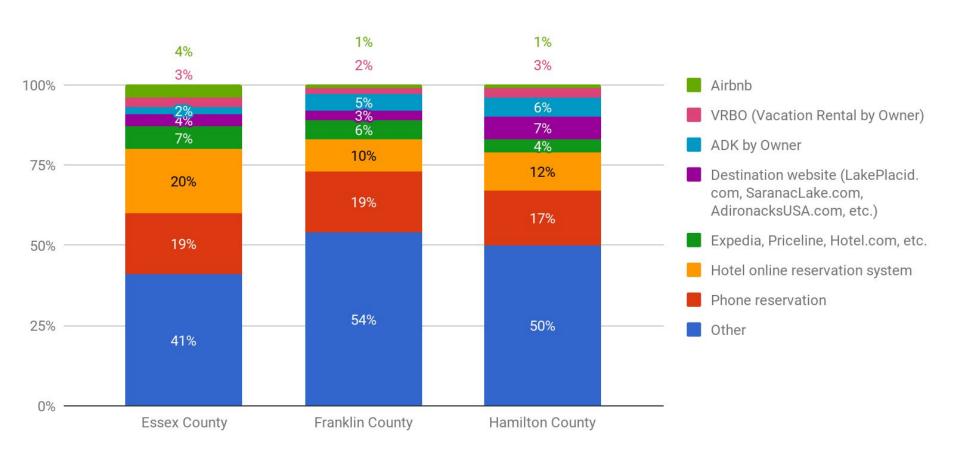


#### **Total expenditure allocation by category** All travelers





### Method of booking lodging reservation All overnight travelers





### Mean party expenditures All travelers

	Essex County	Franklin County	Hamilton County
Lodging	\$447.00	\$308.00	\$323.00
Meals	\$198.00	\$191.00	\$197.00
Souvenirs/shopping	\$95.00	\$94.00	\$80.00
Transportation	\$69.00	\$117.00	\$81.00
Entertainment	\$59.00	\$84.00	\$63.00
Attractions & events	\$57.00	\$72.00	\$46.00
All other	\$23.00	\$56.00	\$65.00
Average daily expenditure	\$340.00	\$271.00	\$289.00
Average total expenditure	\$948.00	\$922.00	\$855.00



#### FRANKLIN COUNTY VISITOR PROFILE



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#### **Visitor Profile** All Franklin County travelers

- Average visitor age 54 years old
- Average visitor party size 4 persons, with 3 adults and 1 child
- NYS residents comprised 83% of 2017 visitors, with 11% coming from other northeastern states
- Average visit length in 2017 was 3.4 nights



#### **Visitor Profile** All Franklin County travelers

- Peak summer month and early fall visitation dominate 2017 visitation at 63% of reported visits, however 25% of reported visits occur in spring and early summer visitation (between March and June)
- Camping, hotels/motels and staying with family and friends were the most common lodging choices
- Visitors (79%) most commonly reported outdoor activities as a draw to visit the area, followed by relaxing, dining and shopping (59%) and sightseeing (52%)



### **Visitor Profile** All Franklin County travelers

- More visitors reported in 2017 coming from farther destinations, including 15% from northeastern states other than NY and 6% from southern states
- Average daily reported spending by 2017 visitors was \$271, and total trip expenditures \$922. This showed a slight increase over measured 2016 levels, with all areas of reported spending growing except shopping and "other"
- A 5% decrease in day trip visitors and longer average stay was reported among the sample from 2017 in comparison to 2016, likely positively impacting expenditures

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