Lodging

Top Ideas: Feasibility/demand studies Grant funding/Education Adirondack Wide Packages Online booking options/Central reservation Economic Development/Reinvestment Zoning changes Wifi Education on available resources Hospitality Training/Education

Curb Appeal Top Ideas:

Community branding (business sponsored banners, bi-lingual welcome signs, consistent signs/benches/ flowers/lighting)

Form Beautification Committee (recruit students/seniors/volunteers, establish community pride/cleanup day, establish guidelines)

Municipalities (code enforcement, zoning enforcement, pedestrian flow, sign standards, incentives, parking, community service group)

Off Season Attractors

Top Ideas:

Events (beer tour, farm tour, festivals) Cross-regional communication Recreational promotion and infrastructure Specialty groups (with packaging) Incentives (packages, local discounts, tax breaks for businesses)

Infrastructure

<u>Top Ideas:</u> Build more sewers Pass legislation for multi-service towers Wastewater systems - EPF Public Restrooms Dark Sky Friendly Lighting

Necessity Retail & Dining

Top Ideas:

Hospitality training (create a regional training session in person or online, twice per year) Retail/dining hours (provide adequate signage, lighting, consistency)

Increase social and digital marketing (work in cooperation with all communities, regional calendar) Create a committee to devise a regional template to be used by all communities

Beautification (utilizing grants and other available government funding, plus community effort, "put yourself on the map")

Improve communication (regionally; direct communication between lodging, dining, and retail to maximize business; guest packages/event packaging)

Use local products (campaign "buy locally, shop local, stay local")

Lodging: All Ideas

Communicate value of scalable properties Interest free loans Community block grant Local expertise Economic development zones Inter-community communications Feasibility studies Demand study 3rd party input Main Street grants Know potential customers Unique lodging Terminology Help with infrastructure Investors CFA's, grants, non-profit grants Wifi Education of funds available Education on property improvements Tax incentives Payment options Modernization of amenities Longer campground openings Communication with businesses **Brochures** Multi-community flyers/booklets Partners with other communities Lodging owners communicate with local chambers **Employment incentives** Employee housing Flexible zoning regulations More information lodging opportunities Affordable rates Mixture of choices Lack of land for building Grants for upgrades Education to get grants **Revamp APA regulations** Information on why needed Investment opportunities Incentives to create lodging Working relationships with agencies More off season lodging Pre approved sites for lodging Identify lodging needs/wants of communities

Create committee to lobby agencies New affordable construction Educate existing lodging on upgrades Multiple price points More lodaina Collaborative effort to keep visitors in town Communication between properties Network with B&B's within Park Network of all lodging Grant funding Financial influxes Lodging and events working together, communicating - Packages Update for marketability Wifi Upgrade options Variety of lodging More pet friendly Add Occupancy Tax for marketing Tourism budget Corrected appropriations Combine outdoor activities for packages Centralized marketing for Park Shared regional cooperative advertising More online bookings Updated rooms Updated plumbing More support for businesses More education for funds Grants Economic development Need bigger buildings Investors Brand names Tax incentives Proper infrastructure to support hotels Hostels High efficiency construction Rehab older buildings Renewable resource heating Community tie-ins (packages, recreation) More online booking options Communication between properties Referral system (incentives/paid) **Reinvestment opportunities**

Curb Appeal: All Ideas

Tax incentives Garden clubs involvement ADK themed new construction Window dressing Empty storefronts Blank wall murals Community service cleanup Community banners Dark sky friendly - downward directed lighting Code enforcement Sign ordinance Clean up Streamline process to address abandoned buildings Uniform signage with icons/images Consistency among planning/zoning regulations More incentives to encourage and retain retail Encourage unique retail facade **Directional signage** Informational kiosks Website improvement Enforce zoning regulations Signage (updated/maintained) Community banners Dressing empty storefronts Seasonal beautification (flowers, pumpkins) Welcome signs Delegated, organized parking Addressing/removing abandoned buildings

Outside dining, seating options Monetary incentives for property owners Common brand/look signage (design standards) Money for enforcing zoning, codes, and ordinances Outside seating Sufficient and attractive lighting complying with dark sky Landscaping Preserving historic buildings to preserve standards Effective procedures for towns to address abandoned property Way-finding Capitalize on waterfront Sufficient parking Get rid of junk cars Virtual curb appeal **Banners** Plantings Main Street project funding for beautification projects Main Street revitalization Consistent lighting, signage, design, benches Engage garden clubs, volunteers Branding Internet marketing Way-finding signage Wifi area Address absentee landlord neglect

Off Season Attractors: All Ideas

Stay & Play conferences Heritage Experiences Pricing Publicized x-c skiing between towns Event planning Package deals cross-regionally Infrastructure improvements Capitalize on nostalgia Look at what worked in past Publicized wellness opportunities Accentuate assets Indoor venues/activities Snowmobile tours Promote slow season Sample itineraries Wine/brewery tastings and trails Trails for art, history, heritage, etc. On land snowmobile connectors and trail marketing Agri-tourism/farm to fork Festivals Cross regional communication Cross regional promotion/calendar/scheduling Regional branding "How to market" help for small towns ADK info center Themed regional events New events Lodging packages Wellness packages Promote that we're 4-season Discounts (stay 3, get 1) Off season business incentives Promote that off season is time to relax Educational/vacations (school groups) Group packages Special interest groups Highlight off season recreation Holiday events/promotion Inter-regional communication Weddings, family reunions Competitive events (marathons) Snowmobiling Rafting X-C skiing Snowshoeing

CATs trails leaf peeping Hunting History Wellness Culinary Non-weather dependent activities Arts workshops Cross-integrate events/activities Ice fishing Motorcycling Horse-riding Winter hiking Skating Educational vacations Holiday vacation promotion Lower level hike/walk challenge (easier than 46ers) Beer festival/brewery trail Activity trails Local specials Wildlife viewing X-C and downhill skiing **Breweries** Quiet Sporting events Hockey Snowmobiling Educational groups Conferences Weddings Organized tours Foliage Historical sites Day hikes Arts/culture/museums Fishing/hunting Stargazing Wellness Festivals/concerts **Bird-watching** Hiking/climbing Paddling Road rallies/motorcycles Farm tours/maple tours Cycling

Infrastructure: All Ideas

Cell and wifi

- · Collaboration between providers and local govt
- · Wifi and broadband
- · Establish a regional communications council
- · Better incentives package for communications
- Better info on communication
- Transportation
- Shuttle Bus
- Private shuttle bus
- Taxi
- · Vehicle rentals
- · Better use of airport
- · Proper use of road salts
- · Zip cars car rentals
- Bike share
- Uber cars
- Break transportation barrier lines
- Rails/trails
- · Build more sewers
- · Dedicate highway fund
- More frequent train service
- Funding
- · Better and consistent signs
- Trolley between communities
- Transportation from train/airport to community
- Private taxi and shuttle
- Uber to ADKs/Zip Car
- Regional negotiation with car rental companies
 Water & Sewer
- Streamline regulations for tourism establishment
- Someone to help
- Adirondack Infrastructure Fund

- Regional grant writer for sewers Signage
- Improve (within and in-between)

Standard guideline

Cooperation between DOT and local govt

- Gateway
- Public Restrooms
- Rubber tire transportation
- Busses
- Taxes
- State grants
- Road-biking
- Complete streets program
- General Needs Assessment
- Fiber access
- Restoration of historic buildings/Main Street
- ADA compliance
- Wastewater Treatment
- Proper expenditure
- New build or restore and renovate
- Full use of urban buildings
- Winterizing
- Wifi/cell service
- Pass legislation for multi-service towers
- Keep school open
- Broadband
- EMT Volunteers
- Local EMT training
- Telecommute EMT training
- EMT training mobile
- Wastewater systems EPF
- Public Restrooms
- Dark Sky Friendly Lighting

Necessity Retail & Dining: All Ideas

Dining and retail cooperation with discounts Offer varied dining using local farm products Community knowledge of retail products General store in every town Longer hours - consistency Clean street/sidewalks Promotions co-op advertising Cover basic essentials Decor (open, welcome) Staff - open, courteous, friendly, overall positive experience Walkability Knowing your customers Local encouragement Local discounts Local products Coordinated recruiting Communication with other business owners (reaching out) Consistent hours Staffing Customer service training Signage Employee area knowledge Zoning regulations need to be reviewed Media do better job supporting businesses Varietv Employee housing resource Decent retail profit sharing (slow vs busy season) More homegrown shops Offer items to sell for locals Retail incentives to open shop or keep shop open Locally owned vs. chain business Owner burn-out remedies Knowledge of your market Local food in restaurants with easy distribution for suppliers Retail online sales Social media presence Hospitality training Info regarding hours - keep info up to date Local business hours calendar

More digital marketing cooperation Workforce investment, job fairs Training sessions (participation, online options) More choices for food (local food) Cultural sensitivity changes Global economic sensitivity Distribution of local foods to dining places Theme dinners Business expansion within regional opportunities Training for online marketing (owner, staff) Transportation Tap into local farmers Consistent hours Business taking credit cards Differentiating menus, atmosphere Highlight local products Options open daily Gas station Staffing/training Leave with positive experience Dine and shop Cooperative marketing Craft beer tours Wine/beer food pairings Regional taste events Facade that suits/fits ADKs Parking Wholesale pricing sources Staff training programs/customer service Attracting gualified staff (job fairs) **Building beautification** Create ADK brand to showcase use of local products Transportation Low pay/improvement work facility More incentives for retail (banking, investing, line-ofcredit) Communication of development opportunities Improve quality of dining/retail facilities Virtual storefront - community wide Accentuate obvious attractions each community